College Union Mission:
The College Union is an integral part of the educational life of the campus, serving as a center and forum for the Oregon Tech community, which includes students, faculty, staff, alumni, and guests. In all its processes, through the management of its physical and human resources, the College Union encourages interaction of diverse cultures, ideas, and values.

Goal 1: Promote student engagement, leadership, learning, and success by supporting opportunities for participation and involvement in a diverse array of programs, activities, and employment.

OB1.1 Provide appropriate space for student programs
   AP1.1.1 Evaluate space needs of programs yearly to determine if used efficiently
   OM1.1.1 Number of students using suite compared to previous year
   AP1.1.2 During quarterly inspections note additional needs such as shelving or ports
   OM1.1.2 Noticeable items stacked on floors or desks needing a home

OB1.2 Encourage collaboration with departments or clubs when planning events
   AP1.2.1 Suggest a specific club a person could contact to help support/sponsor event
   OM1.2.1 Increase in events and potential community service hours for clubs

Goal 2: Assist patrons with excellent event services support including room reservations, event planning, and event production utilizing available technology and space.

OB2.1 Provide the proper space and tools for the planned event
   AP2.1.1 Ask questions and provide suggestions during reservation process
   AP2.1.2 Setup space as requested and be proactive in accommodating needs
   OM2.1 Customer feedback from Event Survey (to be reintroduced)

OB2.2 Upgrading current reservation system as technology changes
   AP2.2.1 Pay yearly user fee for EMS, upgrade as needed
   OM2.2.1 Glitches in EMS equal zero
   AP2.2.2 Invest in diagraming software for to-scale setups for large, complicated events
   OM2.2.2 Budget allows for investment

Goal 3: Provide a safe, accessible, and welcoming environment for the campus community within a well-maintained facility.

OB3.1 Work with Campus Safety and Facilities to ensure a safe environment.
   AP3.1.1 Ongoing training on safety best practices for both permanent and student staff.
   AP3.1.1a Enlisting risk management for specific training needs
   OM3.1.1 Number of incident reports during a quarter.
   AP3.1.2 Active participation with the Safety Commission
   AP3.1.2a Attending monthly safety meetings
   AP3.1.2b Conducting safety inspections quarterly
   OM3.1.2 Reduction in number of safety violations per quarter

OB3.2 Maintain clean building daily
   AP3.2.1 Schedule both professional and student staff for multiple/overlapping shifts
   AP3.2.1 Order the correct cleaning supplies for the job in a timely manner
   AP3.2.3 Work with Facilities on best practices
   OM3.2 Number of complaints/compliments increase/decrease

OB3.3 Keep student staffing levels to maintain operating hours of 8am-10pm, 7 days a week
   AP3.3.1 Hire/train students in spring term to replace graduating students
   AP3.3.2 Monitor student work ethics to maintain proper coverage after 5pm
   OM3.3 Number of complaints/compliments increase/decrease